

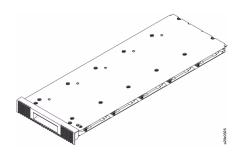
## **Spare Cartridge Magazine Instructions**

This document describes how to remove and replace a cartridge magazine in a NEO 100s library from Overland Storage.

WARNING: To reduce the risk of electric shock or damage to equipment, always remove any power cords while working with the unit

AVERTISSEMENT: Pour réduire le risque de choc électrique ou endommagement de l'équipement, retirez toujours les cordons électriques en travaillant avec l'appareil.

CAUTION: While working with the unit, observe standard Electrostatic Discharge (ESD) precautions to prevent damage to micro-circuitry or static-sensitive devices.



## Install the Magazine

## Switch Out the Magazine

- From the top menu screen on the Operator Control Panel, press DOWN to display Unlock Magazine, and press SELECT.
  - If this is not possible, insert a straightened paper clip or similar object, into the access hole to the left of the LEDs and gently push. If the Mail Slot is enabled, press twice.
- **2.** Supporting the **magazine**, slide it out of the library.
- **3.** Transfer any **tape cartridges** from the old magazine to the new one.
- **4.** Put the **new magazine** into the library and wait for the library inventory to complete before proceeding.
- **5.** Press **CANCEL** to return to the top level menu.

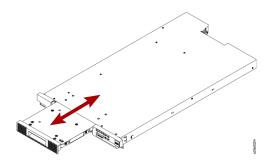
If the magazine is stuck in the library and does not eject, contact Overland Technical Support.

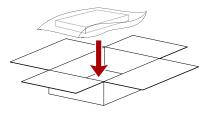
## Return Old Part to Overland

For return shipping details and RMA number, go to:

http://docs.overlandstorage.com/return-instructions

- 1. Place the **old part** in the anti-static bag and put it in the replacement part's box.
- **2.** Use a return merchandise authorization (RMA) number to return the part to **Overland Storage**.









http://support.overlandstorage.com

You can get additional technical support on the Internet at the Overland Storage Support web page, or by contacting Overland Storage using the information found on the Contact Us page on our web site.