

# **Chassis Replacement Instructions**

This document describes how to swap out the chassis of a SnapServer XSD 40 from Overland Storage.

WARNING: To reduce the risk of electric shock or damage to equipment, always remove any power cords while working with the unit.

AVERTISSEMENT: Pour réduire le risque de choc électrique ou endommagement de l'équipement, retirez toujours les cordons électriques en travaillant avec l'appareil.

**CAUTION:** While working with the unit, observe standard Electrostatic Discharge (ESD) precautions to prevent damage to micro-circuitry or static-sensitive devices.



# **Prepare the Unit**

### **Power Off and Disconnect Cables**

- 1. Briefly press the **Power button** on the front.
- When all the front LEDs are off, disconnect the power cord.
- **3.** Disconnect all the **cables** from the unit.



### Remove the Drives

**NOTE:** Do not remove the disk drives from their carriers. Doing so voids the drive warranty.

- 1. Slide the **release button** to the right. The latch on the front of the carrier will release and the handle will extend.
- 2. Using the handle, pull the carrier out.
- **3.** Set the **carrier** on a secure surface.
- **4.** Repeat Steps 1–3 for each remaining carrier.





### **Transfer Components**

### Remove the Side Panels

All installed components, such as DIMMs and PCIe cards, need to be transferred to the new chassis. DIMMs are accessed through the right-side panel (when facing the unit front); the PCIe card is accessed via the left-side panel.

**NOTE:** The right- and left-side panels are interchangeable.

- 1. On the back of the unit, remove and retain the right-side **thumb screw** securing the side panel.
- 2. Slide the **side panel** towards the back of the unit until the anchors release and the panel is free.
- **3.** Set the **panel** on a secure surface.
- **4.** If an **optional PCIe card** is installed, repeat Steps 1–3 for the left-side panel.

### Move DIMMs

DIMMs are accessed via the right side of the unit. All installed DIMMs should be transferred to the new chassis:

**NOTE:** Carefully move all cabling aside while installing and removing components.

- 1. Remove the DIMMs from the **old chassis** by pressing the latches on each end and popping the DIMMs out.
- 2. In the **new chassis**, slide the **DIMM** into the lowest DIMM slot, lining up the DIMM notch with the guide in the slot.
- **3.** Firmly press the **DIMM** down until it latches in place.
- **4.** Do **one** of the following:
  - If there are **two** DIMMs installed, repeat Steps 2-3, to seat the second DIMM in the remaining slot.
  - If there is only one DIMM installed, go to "Reinstall the Side Panels."





### Move the Optional PCIe Card

**NOTE:** If there is no PCle card installed in the old chassis, skip to "Reinstall the Side Panels."

. The PCIe card is accessed via the left side of the unit.

**NOTE:** Carefully move all cabling aside while installing and removing components.

- 1. In the **new chassis**, remove the **slot cover**:
  - a. Remove the screw securing the slot cover to the locking bracket.
  - **b.** Remove the **locking bracket** by loosening the screw securing the bracket.
  - c. Retain both screws, the locking bracket, and cover.
- 2. In the old chassis, remove the PCIe card:
  - $\begin{tabular}{ll} {\bf a.} & Remove and retain the {\bf screw} securing the PCIe card to \\ & the locking bracket \\ \end{tabular}$
  - **b.** Remove the **locking bracket** by loosening the screw securing the bracket.
  - c. Remove the PCIe card by pulling it straight up from the board and out of the unit.
- 3. In the new chassis, install the PCIe card:
  - a. Seat the PCIe card in the same slot on the new board and the back panel of the chassis.
  - b. Reinstall the locking bracket and tighten the screw to secure the PCIe card.
  - **c.** Thread the **screw** through the PCIe card bracket to secure the card to the locking bracket.





### Reassemble the Unit

### Reinstall the Side Panels

**NOTE:** The panels are interchangeable; if you are having issues, reverse the orientation of the panel. When correctly installed, the side panels will slightly overlap the back of the unit.

- 1. On the new chassis, position the side panel with no more than **one-half inch** (1.25 cm) extending out over the rear of the unit.
- **2.** Align the tabs on top and bottom of the **panel** with the slots on the side of the unit.
- **3.** Slide the **panel** towards the front of the unit, ensuring the tabs are seated securely in the slots. The panel will click into place.
- **4.** Reinstall the **thumb screw** on the back of the unit to secure the panel.
- **5.** If needed, repeat Steps 1–4 to reinstall the **second panel**.



### **Reinstall the Carriers**

Return the drive carriers to their original bays.

- Position a drive carrier assembly in front of its empty bay.
- **2.** Slide the **assembly** into the bay until it stops.
- **3.** Swing the **handle** closed until it locks (clicks) into place.
- **4.** Repeat Steps 1–3 for all remaining drive carriers.
- **5.** Close the **door**.



### Attach Cables and Power Cord

- 1. Reattach all the cables (except the power cord) to the same connections previously used.
- 2. Attach the power cord.
- **3.** At the front, press the **power button** to power it ON.



**IMPORTANT:** If this is a **new appliance install**, continue with the *SnapServer XSD 40 Quick Start Guide* instructions.



# Complete the Exchange

### Validate the System

- **1.** Log onto the **system** and verify both the connections and settings.
- 2. Check the front LEDs for flashing indicating errors. If there are any problems, contact Overland Technical Support:

http://docs.overlandstorage.com/support



### Return Old Chassis to Overland

- 1. Place the **old chassis** in the anti-static bag and put it in the replacement part's box.
- **2.** Use an RMA to return the part to **Overland Storage**. For return shipping details and RMA number, go to: http://docs.overlandstorage.com/return-instructions



