

# **Spare Expansion Module Instructions**

This document describes how to remove and replace an existing Expansion Module in a NEOxl 40 (3U) tape library from Overland Storage.



**WARNING:** To reduce the risk of electric shock or damage to equipment, always remove any power cords while working with the library.

**WARNUNG:** Um das Risiko eines elektrischen Schlags oder Schäden am Gerät zu vermeiden, ziehen Sie stets den Netzstecker, bevor Sie an der Einheit arbeiten.

**AVERTISSEMENT:** Pour réduire le risque de choc électrique ou endommagement de l'équipement, retirez toujours les cordons électriques en travaillant avec l'appareil.



**CAUTION:** While working with the library, observe standard Electrostatic Discharge (ESD) precautions to prevent damage to micro-circuitry or static-sensitive devices.



#### **Special Handling Notice**

Each NEOxl 40 Expansion Module weighs more than 44 lbs (20 kg) without drives or tapes and more than 77 lbs (35 kg) with three tape drives and 40 tapes.

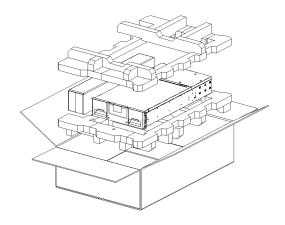
Before moving or lifting the Expansion Module, remove the tape magazines and drives to reduce the weight.

#### Overview

To replace an existing Expansion Module, the steps include:

- 1. After removing the tape magazines and drives, remove the old Expansion Module from the rack.
- **2.** If necessary, transfer the top or bottom cover from the old Expansion Module to the new one.
- **3.** Move the power supplies, DC-DC board, and controller from the old Expansion Module to the new one.
- **4.** Install the new Expansion Module in the rack and align the module with the library.
- **5.** Reinstall tape magazines and drives into the new module.
- **6.** Reconnect the cables and verify the installation.

You will need a small flat head or Torx screwdriver and a #2 Phillips screwdriver.



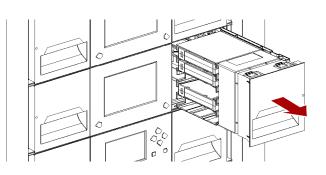
## **Prepare the Library**

#### **Remove Tape Magazines**

Make sure all activities are completed and all backup software services are stopped. Remove the tape magazines from the Expansion Module being replaced.

NOTE: If a magazine needs to be removed when the power to the device is off, refer to the Manual Release Process below.

- 1. From the OCP or RMI, first select the right magazine and then select Open Magazine.
- **2.** Using the right magazine **access handle** and supporting it underneath, pull the magazine out of the library.
- **3.** Place the **magazine** on a secure surface.
- **4.** Repeat Steps 1–2 for the left magazine.



#### **Manual Release Process**

If power is not available on the Expansion Module, the magazines can be released using the manual release hole on the side of the magazine. Insert a small flat head screwdriver or Torx driver into the appropriate magazine release hole and gently push the tab in.



**IMPORTANT:** Do not continue to exert force once you encounter resistance. Doing so can damage the device.

# Manual Release Holes

## **Power Off Library**

If still running, power off the library from the Base Module front panel by pressing and holding down the power button for three (3) seconds.

**NOTE:** If the library does not perform a soft shutdown, press and hold the power button for 10 seconds.

Verify that the Robotic Assembly is in its parked position and that all host processes are idle.



## **Remove Old Expansion Module**

#### **Remove Cables**

Disconnect all cables and cords, noting where they connect.

- 1. If power supplies exist, unplug any AC power cords (1).
- **2.** Remove the **expansion interconnect cables** (2) from the Expansion Module and any modules to which it is connected.

**NOTE:** Completely removing the expansion interconnect cables from the modules prevents damaging the cables during module removal and replacement.

**3.** If the Expansion Module has drives, label and remove all the **SAS/FC cables** (3) from them.

#### **Remove Tape Drives**

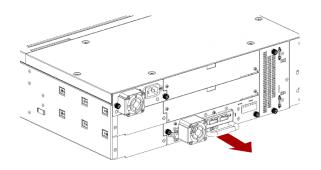
**NOTE:** Because the library tracks the drive locations and issues events if the drives aren't in the expected locations, label the drives so they can be reinstalled in the same drive bays.

- 1. Use your fingers to loosen the **blue thumbscrews** on the tape drive.
- **2.** While supporting the bottom of the drive, pull straight back on the tape **drive handle** to remove it from the module.



**CAUTION:** Support the bottom of the tape drive when removing it to avoid damaging any internal connections.

- **3.** Place the drive on a secure **ESD surface**.
- **4.** Repeat Steps 1–3 for any additional drives.



#### Remove Expansion Module from Rack

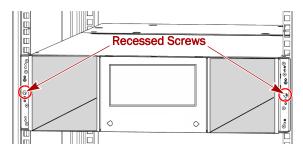


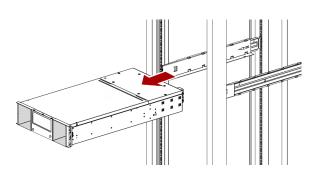
**WARNING:** To avoid injury, it is recommended that a mechanical lifter (or at least two people) be used for rack installation or removal. Use care during rack installation or removal to avoid accidentally tilting or tipping the rack, causing damage or personal injury.

**WARNUNG:** Um Verletzungen zu vermeiden, empfehlen wir zur Rack-Installation oder -Deinstallation die Nutzung einer mechanischen Hebehilfe (oder mindestens zwei Personen). Seien Sie vorsichtig bei der Rack-Installation oder -Entnahme, um ein versehentliches Kippen des Racks zu vermeiden und das Rack nicht zu beschädigen bzw. sich selbst zu verletzen.

**AVERTISSEMENT:** Afin d'éviter des blessures pendant l'installation, il est recommande d'utiliser un monte-charge (ou au moins deux personnes) pour élever ou aligner l'module. Faites attention lorsque vous insérez ou retirez l'module d'un support, pour empêcher le déversement accidentel de la crémaillère causant des dommages et des blessures.

- 1. From the front, use a #2 Phillips screwdriver to loosen the **recessed screws** two full turns on the Expansion Module and the adjacent modules.
- **2.** From the back of the library, unlock the **alignment mechanisms** connecting the Expansion Module with the adjacent modules.
- 3. Carefully slide the module out onto a mechanical lifter.
- **4.** Place the **module** on a secure ESD surface.
- **5.** Unpack the **new** Expansion Module and place in on the surface next to the old module.
- **6.** Remove the **tape magazines** from the new unit using the Manual Release Process.







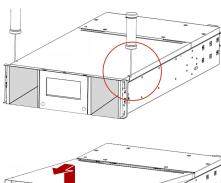
#### **Move Covers**



**IMPORTANT:** When replacing an Expansion Module in either the top or bottom position, you must move the cover from the old Expansion Module to the new one.

#### To move a **top** cover:

- At the old Expansion Module, unlock the top cover by pushing two small screwdrivers down and inward in both slots.
- **2.** Lift the top cover **front edge** by about 4.75 in. (12cm) and pull the cover gently forward to disengage from the pivot point at the module center.
- **3.** At the new Expansion Module, with the cover at the same angle, reengage the **rear of the cover** at the pivot point.
- **4.** Lower the front of the top cover until the **latches** engage on both sides.



To move a **bottom** cover:

- 1. Place both Expansion Modules upside-down.
- **2.** At the old Expansion Module, insert a small flathead or Torx **screwdriver** into the release hole and slide it about 1/4 in. (4mm) sidewards to unlock the spring loaded lock.
- **3.** Raise the **cover front end** by about 4 in. (10cm) and gently pull it forward to disengage from the pivot point at module center and remove.
- **4.** At the new Expansion Module, with the cover at the same angle, reengage the **rear of the cover** at the pivot point.
- **5.** Lower the front of the cover until the **latch** engages.

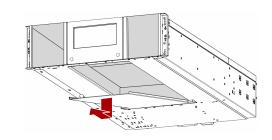


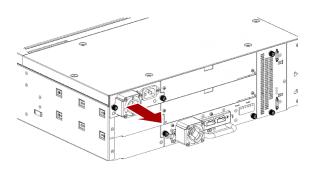
**NOTE:** If any power supplies are installed, they need to be moved to the new Expansion Module.

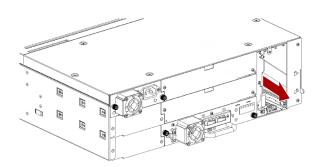
- At the **new** Expansion Module, remove the appropriate power supply **covers**.
- 2. At the old Expansion Module, loosen the two blue captive thumbscrews with your fingers on the power supply.
- **3.** While supporting the bottom, pull the **power supply** straight back to remove it from the module.
- **4.** At the **new** Expansion Module, position the power supply onto the **alignment rails**.
- **5.** Slide the power supply into the **module** until it is flush with the back panel of the module.
- **6.** Tighten the **thumbscrews** with your fingers to secure it.
- If necessary, repeat these steps for a redundant power supply.
- 8. Install the removed **power supply covers** on the **old** Expansion Module.

#### Move Controller

- 1. At the **old** Expansion Module, loosen the **two blue captive thumbscrews** on the controller and slowly remove it from the Expansion Module, setting it aside.
- **2.** If a **drive power board** is installed, also move it:
  - a. Push down the drive power board latch to release it.
  - **b.** Slowly slide the **drive power board** out of the module.
  - **c.** At the new Expansion Module, position the drive power board onto the **alignment rails**.
  - **d.** Slide the **drive power board** in until seated firmly.
  - e. Push the board latch up until it snaps into place.
- **3.** At the **new** Expansion Module, position the **controller** on the alignment rails and slide it in until it is flush with the back panel of the module.
- **4.** Tighten the **thumbscrews** with your fingers to secure it to the module.



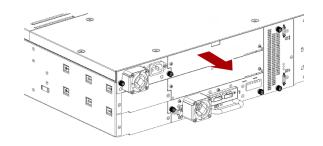




#### **Move Drive Bay Covers**

**NOTE:** If any drive bays on the old Expansion Module have covers installed, they need to be moved to the new Expansion Module.

Remove the drive bay covers from the old Expansion Module and install them in the same bays on the new Expansion Module



## **Install New Expansion Module**

#### Insert the Module in Rack



**WARNING:** To avoid injury, it is recommended that a mechanical lifter (or at least two people) be used for rack installation or removal.

**WARNUNG:** Um Verletzungen zu vermeiden, empfehlen wir zur Rack-Installation oder -Deinstallation die Nutzung einer mechanischen Hebehilfe (oder mindestens zwei Personen).

**AVERTISSEMENT:** Afin d'éviter des blessures pendant l'installation, il est recommande d'utiliser un monte-charge (ou au moins deux personnes) pour élever ou aligner l'module.

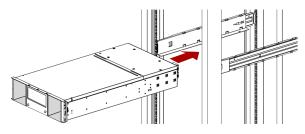
- 1. Using the mechanical lifter, position the **module** in front, aligned with the rack rails.
- **2.** Slide the module onto the **rail flanges** and into the rack.
- **3.** Tighten the **recessed screws** only one turn to hold it.

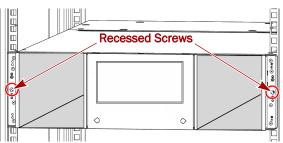
## Aligning and Connecting the Module

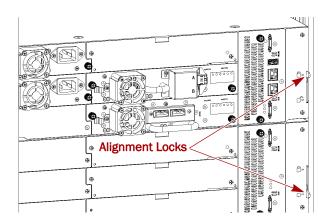
Aligning the Expansion Module with the library ensures that the robot can move freely between the modules.

**NOTE:** The library will not operate unless the alignment mechanism is in the locked position (except the bottom module).

- At the back of the library, using the alignment lock lever, align and lock the new Expansion Module to the modules to which it connects.
  - If you encounter resistance, adjust the upper module so that the alignment mechanism pin moves into the mating hole in the lower module.
- Verify that, for the lowest module in the library, its alignment mechanism is in the unlocked position.
- **3.** From the front of the library, tighten the **Phillips screws** on both the Expansion Module and the adjacent modules to secure them all to the rack.







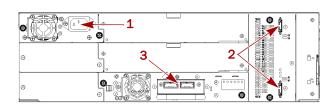
#### **Reinstall Tape Drives**

If any tape drives were in the old Expansion Module:

- 1. Holding a **tape drive** by the handle and supporting it from the bottom, position it on the alignment rails.
- **2.** Slowly slide the tape drive into the **drive bay** until it is flush with the back of the library.
- **3.** Finger-tighten the **blue captive thumbscrews** to secure.
- **4.** Repeat Steps 1–3 for any additional tape drives.

#### Reattach Cables and Cords

- **1.** Reconnect the **expansion interconnect** cables (2) from the Expansion Module to the adjacent modules.
- If the Expansion Module has drives, reconnect all the tape drive cables to the same ports (3) on the same drives.
- **3.** If power supplies exist, replug the **AC power cords** (1) in.



#### **Reinstall Tape Magazines**

Reinstall the previously removed tape magazines into the new Expansion Module.

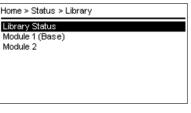
- 1. Using the magazine **access handle** and supporting it underneath, position the magazine on the alignment rails.
- **2.** Slide the **magazine** into the module.
- 3. Repeat Steps 1-2 for the other magazine.
- **4.** Install the **empty tape magazines** in the old unit.

## Verifying the Installation and Configuration

Power on the library and check the following:

- Verify that the library powers on and initializes correctly, and that the status is Ready.
- From the OCP or RMI, verify that the new Expansion Module is visible.
- Check the library configuration settings related to the additional storage slots, mailslots, and tape drives.
   Update if necessary.

The Expansion Module operates using the existing library firmware. It is recommended that you always update the library to the latest firmware version. You can update firmware from the RMI or the OCP Maintenance > Library Firmware Upgrade screen.



Maintenance > Library Firmware Upgrade

Current Installed Library Firmware:
1.0.0-0001

Please insert a USB device with the upgrade file.

Next

## Return Replaced Part to Overland

For warranty replacements:

- 1. Place the **old Expansion Module** in the box that the new replacement Expansion Module came in.
- 2. Use the existing packing material to secure it in the box.
- **3.** Use an RMA to return the part to **Overland Storage**. For return shipping details and RMA number, go to: http://docs.overlandstorage.com/return-instructions.

