

Dortmund, 1st of April 2022

Dear Customer, dear partner,
Thank you for your interest in our rdxLOCK software.
Due to current license changes, we kindly ask you to contact our support to receive the appropriate software version.
In addition, we want to inform you, that we do not support the RansomWare functionality starting from the 4 <sup>th</sup> of April 2022. As this functionality might still be available in current software-versions, installations performed on the 4 <sup>th</sup> of April 2022 and later are only made on own risk.
For contacting our support on rdxLOCK,
please send us an email to <a href="mailto:support@overlandtandberg.com">support@overlandtandberg.com</a> or visit <a href="mailto:https://www.overlandtandberg.com/service-support/contact-service-support/">https://www.overlandtandberg.com/service-support/contact-service-support/</a> for country specific telephone numbers.
Kind regards
Your Overland-Tandberg team.